

Terms & Conditions

By using our site, exploring our pages, or engaging with any of our features, you agree to the following Terms of Use. Your continued access signifies full acceptance.

1. Intellectual Property

All material on the Last Mile Support website, including text, videos, images, media, design layouts, and content styles, is the exclusive property of Last Mile Support or by third-party contributors who have granted us permission to use their material.

Unless otherwise noted, the intellectual property and copyright for all content on this website are held by Last Mile Support or its licensors.

None of this site's material in whole or in part may be reproduced, stored, or retrieved in any personal or freely available electronic system without prior written consent from Last Mile Support.

2. Acceptable Uses

Users are welcome to access, transfer, duplicate, and print content from the Last Mile Support website for non-commercial and personal use, provided the following conditions are met:

- The material remains unaltered.
- Imageries or typescripts taken from the site are linked to Last Mile Support, using indicative text like "sourced from lastmilesupport.com" or obtaining direct permission to cite us as the origin.
- Your use of the material does not involve any content that is indecent, slanderous, or harmful to Last Mile Support's reputation.
- Last Mile Support's trademarks and copyrights are duplicated and visible in all replicas of the content.
- No visuals are separated from the corresponding text on the site when used.

3. Non-Solicitation Clause

To protect our team, we include a non-solicitation clause that prevents clients from hiring our employees directly. You agree not to solicit or hire our employees for 12 months after the end of the service agreement.

4. Phone Calls

When you contact us by phone for inquiries, please be aware that the call may be recorded or monitored for quality assurance purposes. By continuing the conversation, you explicitly consent to being recorded or monitored.

5. User License

Excluding personal data provided when filling out web forms or engaging with site features, all content posted or shared on the Last Mile Support site will be considered non-proprietary and non-confidential.

We reserve the right to broadcast, send, duplicate, divulge, dispense, and otherwise utilize such materials for any purposes, non-commercial or commercial.

You may not publish or share any content on the website that:

- Is slanderous, defamatory, hostile, explicit, offensive, abusive, of racist nature, discriminatory, breaches confidentiality or causes aggravation.
- Infringes on copyright by using protected material without the required permissions or licenses.
- Promotes unlawful activities, creates civil liability, breaches US law, or infringes on the rights of any citizen of the United States or third party globally.
- Includes malicious elements like malware, spyware, worms, Trojan horses, viruses, corrupt data, logic bombs, or any other destructive software.

Visitors are prohibited from abusing this site in any way, including attempts of hacking. Last Mile Support will, to the fullest extent, assist law enforcement or honor court orders requiring disclosure of individuals who publish material that infringes these terms.

6. Service Access

Although Last Mile Support strives to ensure that this site and its services are available 24/7, we cannot be deemed liable for any unavailability at any time or for any duration.

The site may be limited or suspended without advance notice due to factors like scheduled maintenance, system failures, site repairs, or other situations beyond our control.

7. Links to Third Party Sites

This website might include links to websites run by third parties. Clicking on these links will take you away from our site and exempt you from our Terms and Policies.

Last Mile Support does not review such sites and is not responsible for their content or availability. By accessing third-party sites linked from our site, you are doing it at your own risk.

8. General Conditions

Last Mile Support has the right to refuse or terminate service access to any person for any reason and at any time.

Users hereby acknowledge that personal data made available to us when engaging with this website may be transmitted or transferred across multiple networks in an unencrypted state.

You should not duplicate, reproduce, sell, or misappropriate any of the services available on this site without the express permission of an authorized Last Mile Support representative.

9. Service and Rate Changes

The costs of our services can be modified with or without prior notice. Last Mile Support has the right to change, terminate or discontinue any of its services including parts or provisions of such services at short notice.

We are not liable to users or any third parties for any adjustments, price changes, or discontinuation of services.

10. Governing Law

Our terms and all claims related to Last Mile Support's website will be construed in accordance with the Ohio state laws and the United States laws, disregarding conflict of law principles.

If a competent jurisdiction court deems any provision of these terms unenforceable, all remaining provisions will still apply and remain in full force according to the intent of the terms.

11. Dispute Resolution and Arbitration

To accelerate dispute settlements and minimize costs, you and Last Mile Support shall first try to settle any disputes out of court for at least 90 days before pursuing any formal settlement or arbitration.

The informal settlement process will begin upon written notice from Last Mile Support. Your personal information will be collected from our database to initiate contact.

12. Disclaimer of Warranties and Liability Limitations

All content on Last Mile Support's website is made available "as-is." Last Mile Support does not make warranties, either implied or expressed, inclusive of but not limited to assurances of merchantability or non-contravention of intellectual property.

Last Mile Support is not responsible for outdated content and is under no obligation to keep such content up to date.

13. Entire Agreement

All terms outlined above constitute the entire agreement between you, the user, and Last Mile Support, superseding any previous or existing agreements. Relinquishments of any provisions of these Terms will only be effective if provided in writing and signed by an authorized Last Mile Support representative.

14. Contact Us

Last Mile Support will answer any questions and welcome feedback or concerns about these Terms. To get in touch, reach out using the details below.

Email: info@tgocorp.com

